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# Diary – Beatrix Andrei

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## *WEEK 1 - June 26 - July 3, 2022*

On Sunday, we quickly made friends with the others at the airport and the flight went by quickly. Our ears and head hurt a lot when the plane took off and landed. But at least I managed to take nice pictures. Two people from the company came to the airport with a minibus and took us to the apartment. After we got to the accommodation, we rested a bit and went shopping for important things. There was my first serious payment in English and it went very well, which I was happy about. After shopping, we went to Valletta to look around.



We went to the Triton Fountain, which was really beautiful at night. It is an amazing city and we could take nice pictures. It was our first trip with the Maltese buses and it was interesting too. People here drive fast and not very safely but despite that, the air condition is at least strong enough. It was nice to see how many nationalities live in Malta. On Monday, at 9 o'clock we left for our workplaces to have a meeting. Charlotte was very cute and helpful with us, we discussed all

important things with her.

After the interviews, we went to the beach to swim with the team. The water and sunbathing were also quite good. Tuesday was our first day of work with Dorka. We were a little afraid of how it would be, but when we entered, they were cute and kind to us and helpful. Federica, the girl who's working there, showed us everything that needs to be done there, for example, we have to check that everything in the rooms is in place and that it is ready to receive the new guest.

First, we had to pack leaflets in envelopes, then we placed them in the rooms and took the rest to another place in the company. Federica and I quickly found

common ground as she and I like the same music band, so we talked a lot. We met the other people who were working there and they were very nice and friendly. There was a man who said that he knew a few Hungarian words and that his ex-girlfriend was Hungarian too, he also said that Hungarians were crazy and that he couldn't stand pálinka. We laughed a lot. In the evening we went for a walk together with the others. On Wednesday, since June 29th is Saint Peter and Paul's Day here in Malta, we didn't work, so after a little rest, we went to the beach with the others. Me and Dorka worked from Thursday to Sunday, because they took us to another place and we are here at the reception, which is quite good, although there are not many guests, but they are nice and we talk to them a lot, which allows us to practice the language. So that's what happened this week, not too much but nice to get to know new places. I can't wait for the next week.

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### ***Week 2 - July 4 - July 10, 2022***

On Monday, Dorka and I worked in the Dormitory from 10 to 6, where luckily there were no problems and everything went smoothly during the 8 hours. Our favorite pastime is when we buy our daily iced coffee. After work, we went for a walk in the city to enjoy the time we spent here.

Since we had a day off on Tuesday, we decided to take a swim at Mellieha beach, where we spent a lot of time on the sunbeds and even ate pizza, which was very delicious.

On Wednesday we went to work again from 10 a.m. to 6 p.m. There weren't many guests but we still entertained each other because a few members of the team came to our place and we had a good time. Unfortunately, Dorka got sick on Thursday, so we couldn't go anywhere on our day off. On this day, I didn't feel good either, but the headaches quickly disappeared. Despite the illness, we had a good time with the others and talked a lot at the accommodation.

On Friday, I had to go to work alone from 10 a.m. to 6 p.m. At the beginning the work went very well, then later there was a small problem with a couple of guests because they did not use the bed that was theirs, but despite this I was

able to work with one of the company's employees who was very nice and direct.

It was my birthday on Saturday, which I spent in the same way at work, but it wasn't terrible, even though those 8 hours seemed like a lot. After I got home, the others greeted me with a cake, which was very nice. We celebrated with a couple of girls from the team up on the roof looking at the stars and listening to music.



I worked on Sunday too, but now in a bigger hotel where the people are very nice, they always offer me coffee or something else. In this hotel, I am still at the reception, I had to welcome the guests and tell them the information and give them the keys. It is better to be in this place because I can constantly speak English here, which also helps my development. I can joke around with many of the people who work here, especially those who know a few Hungarian words, so Sunday was not so boring.

As for my free time, not much happened this week because I couldn't really spend time with the others because of work.

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### ***Week 3 - July 11 - July 17, 2022***

On Monday, I worked in the bigger hotel where everything was fine, there were not many guests as usual. An elderly lady who was a guest chatted with me very sweetly, and also the other people who are working there.

I rested on Tuesday as I had a day off. In the morning, I accompanied Dorka to the doctor for a certificate, and then we found a fruit shop, which we want to visit again later. Here in Malta, the fruits are very tasty and ripe.

I was in the dormitory on Wednesday, where nothing interesting happened. There was one guest whom I had to guide because he came to the wrong accommodation.

On Thursday I was at the Hotel de La Valette where I was at the reception just like the other days. There were very cute guests that day, two Asian girls and a young couple. They asked me for help and it felt good to help someone.

On Friday, I was in the smaller hotel where a group of guests came, and as far as I am correct, they were musicians. At first there were problems with the check-in because they didn't inform me that there would be 16 people, but then the situation was resolved quite quickly.

I didn't have to work much on Saturday because I was asked to help one of my colleagues. She is a very cute and smart girl, although her profession is different from our work here. This day, there were problems with booking a taxi and with the operation of the hotel's water supply. Fortunately, not a single guest complained about them, so despite the problems, the day was not bad.

On Sunday, we sailed to the Blue Lagoon with the group, which was a 4-hour trip. We had been waiting for this day with the others all week, so we were very happy when Sunday finally came. The boat left from St. Paul Bay and then we stopped once at the Crystal Lagoon, which was beautiful and many people were swimming in the water. After 30 minutes we left and then we stopped at the Blue Lagoon, which was amazing and the sea was so clear! It was an eternal experience to watch the sunset in this place. I am glad that I could spend time with such wonderful people in this beautiful place.

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### ***Week 4 - July 18 - July 22, 2022***

On Monday, I worked in the bigger hotel, where I talked a lot with my colleagues and got delicious coffee. There were no guests this day, so I only had to help the people who were there.

On Tuesday, I worked the same way in the bigger hotel, only from 10 to 6. There was not much work this day, so I was able to do what I had to do with my things.

Wednesday was our last day with Dorka and we worked from 10 to 6. We had a very pleasant day. It is true that a Spanish guest arrived at the last minute who did not speak English and could not tell us what he wanted, but in the end

we resolved the situation and everything was fine. Our employers said goodbye to us very kindly and the day ended on a high note.

On Thursday, we had to go to our last meeting at 10:30, where we received the certification about the internship and had to write a short report about the time we spent here. Afterwards, some of us went to the beach and others to Valletta for a last walk.

We spent a very nice time in this place and I'm glad to have met such cute people. In the evening, we went for a walk in Paceville, where the atmosphere was very good.

On Friday, we slept for a long time to rest, and then started packing for the trip home. We were soon ready with everything, so we could rest before the departure. We left for the airport at 7 o'clock and checked in quickly.

During the work, I learned how to perform reception duties and I was able to help improve my language skills by talking to a lot of people and helping guests, for example by introducing attractions.

I am very happy about the time we spent together and the fact that I got to know such nice people. I gathered a lot of experience, mainly from work.