

## Holder of the document

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Szabó	Zsófia	
4 DATE OF BIRTH	5 NATIONALITY	
2004-07-09	Hungarian	

## Issuing organisation

6 NAME OF THE ORGANISATION *	7 DOCUMENT NUMBER *	8 ISSUING DATE *
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## Sending partner

9 NAME AND ADDRESS *	10 STAMP AND/OR SIGNATURE
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## Host partner

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\* Headings marked with an asterisk are mandatory.

The Europass Mobility is only valid if it is signed by the holder of the document, by the reference persons/mentors and it has to be signed and stamped by the sending and host partners.

Europass mobility is a standard European document, which records details of the contents and the results - in terms of skills competences or of academic achievements - of a period that a person of whatever age, educational level and occupational status has spent in another European country (UE/EFTA/EEA and candidate countries) for learning purposes.

## Description of the mobility experience

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### 21 OBJECTIVE OF THE MOBILITY EXPERIENCE \*

Improve vocational skills and competencies by the help of vocational training spent in another European country. Train and complete the holder's vocational education and training.

### 22 EDUCATION OR TRAINING INITIATIVE IN THE COURSE OF WHICH THE MOBILITY EXPERIENCE WAS COMPLETED

Secondary school studies, vocational education for tourism

### 23 COMMUNITY OR MOBILITY PROGRAMME INVOLVED

Erasmus+ mobility project for VET learners and staff (KA1)

### DURATION OF THE MOBILITY EXPERIENCE

24 FROM \* 2022-06-26

25 TO \* 2022-07-22

## Skills acquired during the mobility experience

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### 26A ACTIVITIES/TASKS CARRIED OUT \*

Working at The Malta Experience:- marketing the agency's products- guiding visitors, interacting with tourists, handing out brochures and audio devices- promoting shows, answering tourists' queries- finding out the needs of all visitors, including disabled people and families- making suggestions to visitors so they can enjoy their visit- showing visitors the safest routes out of the building in an emergency

### 27A JOB-RELATED SKILLS

- getting acquainted with the history and development of sightseeing in Valletta- learning about indoor and outdoor activities connected to tourism facilities- finding out data about the historical buildings so they can share all that's special

### 28A LANGUAGE SKILLS

Enriched written and oral English vocabulary with professional terms.Using language encountered in the work situation.

### 29A COMPUTER SKILLS

Using Word, Excel, Powerpoint.Using social media and IT communication channels to keep contact with supervisors and mentors.

### 30A ORGANISATIONAL/MANAGERIAL SKILLS

Working in a team. Sharing information with other colleagues, asking for and accepting other colleagues' opinions and ideas, starting own initiatives, actively taking part in problem solving.

### 31A COMMUNICATION SKILLS

Being able to express polite opinions, clearly and openly handling complaint situations, communicating properly and friendly with colleagues and clients alike. Gaining confidence by using English language while working in another country and culture.

### 32A OTHER SKILLS

### 33A DATE \*

2022-09-27

### 34A SIGNATURE OF THE REFERENCE PERSON/MENTOR \*

### 35A SIGNATURE OF THE HOLDER